



RIPON CITY COUNCIL

Website Accessibility Statement

Adopted by Full Council 1/6/26	
Last updated	20/5/2026
Date of Review	20/5/2027

WEBSITE ACCESSIBILITY STATEMENT

RIPON CITY COUNCIL

INTRODUCTION

This accessibility statement applies to the Ripon City Council website: www.riponcity.gov.uk.

This website is managed by Ripon City Council. The Council wants as many people as possible to be able to use the website and to access Council information and services in a way that is clear, practical and inclusive.

For example, users should be able to:

- change colours, contrast levels and fonts
- zoom in up to 200% without text spilling off the screen
- navigate most of the website using a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader
- understand the website content, which the Council aims to make as clear and simple as possible

AbilityNet has advice on making devices easier to use for disabled people.

HOW ACCESSIBLE THIS WEBSITE IS

The Council knows that some parts of this website may not be fully accessible. In particular:

- some PDF documents may not be fully accessible to screen reader software
- some older agendas, minutes, reports and policy documents may not be structured in an accessible way
- some links may not clearly describe their destination or purpose
- some headings may not always follow a clear or logical order
- some images may not have suitable alternative text
- some pages or documents may not have been fully tested for use with keyboard-only navigation
- some colour contrast or visible focus indicators may not meet the required standard across all parts of the website

The Council will keep this statement under review and will update it as accessibility issues are identified and resolved.

FEEDBACK AND CONTACT INFORMATION

If you find any problems not listed in this statement, or if you think the Council is not meeting accessibility requirements, please contact the Council.

You can contact Ripon City Council by:

- Telephone: 01765 604097

- Post: Ripon City Council, Ground Floor, Town Hall, Market Place South, Ripon, HG4 1DD
- Email: admin@riponcity.gov.uk

The Council will consider requests and aims to respond within 10 working days.

ALTERNATIVE FORMATS

If you need information from this website in a different format, such as accessible PDF, large print, easy read, audio recording or braille, please contact the Council using the details above.

Please tell the Council:

- the web address of the content you need
- the format you need
- your name and contact details

The Council will consider the request and respond as soon as reasonably practicable.

ENFORCEMENT PROCEDURE

The Equality and Human Rights Commission is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

If you are not happy with how the Council responds to your complaint, you can contact the Equality Advisory and Support Service.

TECHNICAL INFORMATION ABOUT THIS WEBSITE'S ACCESSIBILITY

Ripon City Council is committed to making its website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

COMPLIANCE STATUS

This website is partially compliant with the Web Content Accessibility Guidelines version 2.2 AA standard, because of the non-compliances and exemptions listed below.

NON-ACCESSIBLE CONTENT

The content listed below is non-accessible for the following reasons.

NON-COMPLIANCE WITH THE ACCESSIBILITY REGULATIONS

Some content may not meet the WCAG 2.2 AA standard in the following areas:

PDFs and other documents

Some PDF documents, including older agendas, minutes, reports and policies, may not be fully accessible. This may include documents that:

- are not properly tagged for screen readers
- do not have a logical reading order
- do not have accessible headings
- contain scanned content or images of text
- do not have accessible tables

Links and navigation

Some link text may not clearly explain where the link will take the user. This can make the website harder to navigate for users of screen readers or speech recognition software.

Headings and page structure

Some pages may not use headings in a consistent or logical order. This can make it harder for users of assistive technology to understand the structure of the page.

Images and alternative text

Some images may not have suitable alternative text, or may have alternative text that does not fully explain the image where needed.

Keyboard access and visible focus

Some parts of the website may not be fully tested for keyboard navigation or may not show a sufficiently clear visible focus indicator.

Colour contrast

Some text, links, buttons or visual elements may not have sufficient colour contrast.

The Council is working to identify and fix these issues as part of its ongoing website management.

DISPROPORTIONATE BURDEN

The Council has not currently made any formal disproportionate burden assessment.

If, following further review, the Council identifies content where it would be a disproportionate burden to make it fully accessible, this statement will be updated to explain the assessment and the reasons for it.

CONTENT THAT IS NOT WITHIN THE SCOPE OF THE ACCESSIBILITY REGULATIONS

Some older PDF and office file documents published before 23 September 2018 may not be fully accessible. These are exempt from the regulations unless they are needed to access a service.

Pre-recorded audio and video published before 23 September 2020 is exempt from the accessibility regulations.

Third-party content that is neither funded nor developed by Ripon City Council, and is not under the Council's control, may also be outside the scope of the regulations.

WHAT THE COUNCIL IS DOING TO IMPROVE ACCESSIBILITY

Ripon City Council is working to improve the accessibility of its website. This includes:

- reviewing the structure and content of website pages
- improving link text, headings and alternative text
- reviewing current PDFs and documents before publication

- improving the accessibility of agendas, minutes, reports and policies where reasonably practicable
- considering accessibility when procuring or updating website services
- arranging periodic accessibility checks of the website

The Council will update this statement as improvements are made.

PREPARATION OF THIS ACCESSIBILITY STATEMENT

This statement was prepared on 20/5/2026

It was last reviewed on 20/5/2026

This website was last tested on 20/05/2026. The test was carried out by Ripon City Council.

The test was based on a sample of pages from the website, including:

- the homepage
- Council information pages
- councillor information pages
- meeting pages
- policy and document pages
- contact pages